

# Patient Newsletter

UPDATE ON THE PRACTICE



## ***New Doctors***

We are pleased to inform you that we now have a full complement of doctors working at Bower Mount Practice. As well as Drs' Shobha and Jaddugadde Ravindra our GP partners along with Dr Lopes who had been here for some time we welcome Dr Chhantyal Pun, Dr Chinedu Iloanugo , Dr Remi Robert, Dr H Nubi.

The practice is also working with three GP Registrars Dr Chaudhary, Dr Tariq and Dr Shuaibu. At the forefront of training we continue to host medical students and nursing students.

Our clinical pharmacy team is headed by Mr Uyi Erhabor who may be in contact with those patients on repeat medication to carry out their reviews. Please allow 5 working days when you request a repeat prescription from the practice.

We also have Harry Stone a qualified paramedic working with us who is doing further training to become an advanced practitioner.

## ***Admin Team***

As with any change in practice we have lost a number of our old team and were sad to see Lynne our Practice Manager and Jane our Reception Team Lead move on to pastures new. We have a new Operations/Finance Manager Emma Hillard starting on 1<sup>st</sup> July 2024 and already have a Human Resources Manager Joanne Newby who has been in post for some time. We have also appointed several new receptionists and would ask you to be patient as these ladies undertake the necessary training to offer you the service you expect.

## ***GP Assistants***

Here at Bower Mount we are training and using GP Assistants to answer our telephone calls. They work with a GP in the room to ask the relevant questions needed to direct you to the most appropriate service for your needs. You can also access the practice using e-consult an on-line consultation tool.

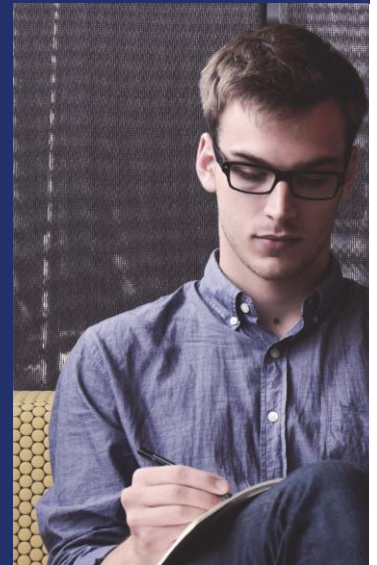
## SPRING COVID VACCINE

If you are eligible for a Spring Covid Booster you will be recalled over the coming weeks and offered the opportunity to make an appointment via the NHS App or direct with the practice



## Patient Participation Group

Participation by our patients is important to us and we have an active group at the Practice. If you are interested in joining please leave your details with a member of our reception team and we will pass them on to PPG chairperson Liz Chapman.



## IMMUNISATIONS

The MMR vaccine protects against:

- [measles](#)
- [mumps](#)
- [rubella \(german measles\)](#)

These 3 infections spread easily between people and can lead to serious problems including meningitis, blindness and hearing loss.

If you're pregnant, getting measles can cause premature birth,

Miscarriage or still birth. And getting rubella can cause serious problems for your baby such as damage to their sight and hearing.

2 doses of the MMR vaccine gives you long-term protection.

Getting vaccinated also helps protect people who cannot be vaccinated, such as unborn babies, newborn babies and anyone with weakened immune system.