

**Minutes of the Patient Participation Group
Bower Mount Medical Centre
Tuesday 12 June 2018**

Present:-

Christine Sachs
Deborah Langworthy
Elizabeth Chapman
Margaret Gatehouse
Dawn Brightman.
Lizzie Ballagher
Michael Jefferies
Dr H Ladd
Karen Gudge (welcomed to the meeting)

Apologies:-

John Horne
Eric Willcock
Barbara Upton
Karen Marson

1. Minutes of the Last Meeting:-

Agreed

2. Matters Arising:-

a. Newsletter

Agreed to wait for the delivery of the new Automatic Digital Blood Pressure Monitor and plaque which had now been ordered by the Surgery.

b. Future Talks

Mental Health (Karen Marson had mentioned that she may be able to help with a contact in this area), Audiology (Maidstone Hospital or Eye to Eye Opticians at Allington, Stroke Unit representative (Maidstone Hospital) and Nutrition and Diet (Maidstone and Tunbridge Wells NHS Trust).

Deborah was reluctant to arrange the next talk as poor external attendance remained an issue. It was agreed additional advertising was essential. It was noted that both the Library and Sainsbury's had notice boards available to the display events.

c. Fundraising

There was no further news regarding the next fund-raising project. After purchasing the new Automatic Digital Blood Pressure Monitor there would be £600 remaining in the bank account.

Liz Chapman asked for assistance completing the comprehensive Tesco document required as justification for the grant funding (to be submitted at the latest by November 2018). Mick Jefferies and Deborah Langworthy were happy to help as previously. Christine Sachs also volunteered to help if required.

d. Patient cap/Waiting List Update

As reported at the previous meeting Bower Mount had a waiting list for new patients which was reviewed each month. It had been reported that new requests to join the Surgery were mostly being accommodated.

However, with the retirement of GP Dr Robert Mennie from Allington Park Surgery and Allington Clinic's Dr Mayur Vibhuti resigning all patients at both surgeries had been warned that these two surgeries would close on 31 May 2018. Combined these two practices served 5,000 people.

Due to this development the WKCCG had now instructed Bower Mount to accept an additional 800 new patients to assist with this crisis.

The press had announced that The College Practice would be opening a new branch inside the Allington Clinic after Dr Vibhuti's last day.

3. KCCG

Dawn provided the latest report from the West Kent Clinical Commissioning Group

Since Dawn's last update there has been two PPG Chairs meetings 13 March 2018 at Hadlow Manor Hotel and 15 May 2018 at the Cornwallis Academy. Dawn was unable to attend the latter meeting as she attended our Surgery organised talk held that evening.

- 13 March meeting was given an update on the various engagement issues that had been put out to the public for consultation.
- 15 May meeting primarily discussed local care provision. A copy of the WKCCG leaflet 'Local Care in West Kent – How things are changing' is available on line.

A copy of the WKCCG meeting minutes are available on request.

5. Any Other Business:-

Noted that Dr E Harland would be retiring and that a replacement would be recruited.

Hobbs the new pharmacy had now changed their opening hours to 09.00 am to 18.00 pm and were closing for a one hour lunch break from 13.00hrs.

Lizzie Ballagher highlighted concerns relating to the Pharmacy2U NHS Prescription Service - the UK's largest online pharmacy. Patients of a certain age appeared to be receiving mailings describing the NHS Electronic Prescription Service that allowed doctors to send prescriptions direct to Pharmacy2U. The prescription would then be dispensed and delivery of your repeat prescriptions to a chosen address by post. Registration to the service was by completion of a registration form, online or telephone call. The service is free to the patient.

7. Date of Next Meeting - Tuesday 25 September 2018 at 16.45pm